

Dear Member.

It is not very long now until we can welcome you back to the golf centre on Wednesday 2nd December. The Prime Ministers announcement paved the way for golf to return in all Covid-19 alert (tier) levels within the Rule of Six, and currently permits fourball play without restriction on number of households which we all can appreciate is exceptionally good news.

As previously mentioned, we can now confirm that our online tee booking system will be open on Thursday 26th November for the usual 18 day booking window (including 9-hole bookings off the 10th tee).

Although our doors do not open until the 2nd our receptionists will be on hand to take bookings by telephone from Tuesday 1st December. Initially the course will be held exclusively for Members as Visitors, Societies and Group bookings (including Guest Booking) will be restricted until such time as we are able to properly gauge tee time utilisation.

To create as many playing opportunities as possible during these reduced daylight hours may we draw your attention to a couple of measures that we have introduced following consultation with the Members Management Committee. Firstly, a 'Conditions of Play / Fair Play Policy' has been introduced (see below) which we ask all Members to respectfully adhere to.

In addition, throughout December we have added a couple of extra tee times just before Sunrise which we believe that the majority of Members will appreciate taking their chance with an early twilight start and at least play the majority of their round in improving light.

Members can now book / add to a time booked partially by another member as this restriction has now been lifted. For example, if two members are playing, other members can now make up to a three or fourball. If any member is self-isolating and requires a tee time with restricted use, then please contact Golf Reception.

Santa's Scramble scheduled to be played on Saturday 19th December. A decision will shortly be made by The Management Committee with regards to running this competition and will communicate with members as soon as possible.

We are pleased to inform Silver and Gold members who were promised a 50% credit against the November lockdown that we are now well into the process of refunding this to your members card or bank account (which ever you nominated). Please check your balance on your V1 app.

We are most grateful for your support during this time and are pleased to confirm that our systems have been updated to extend the discount on members cards to 15% for the whole of December in Edwards bar and restaurant on food and beverage.

As we write, we are still waiting to hear which Tier Bromsgrove will fall into, as the outcome may well affect the level of service we can offer. Although the Golf Range will initially return to its pre-lockdown opening hours, for the Bar and Restaurant, please refer to our website for further updates.

Please remember that Face coverings are required in all areas of the centre unless you are seated in the clubhouse. (Depending upon our current tier rating) Social Distancing is still crucial to maintain both in and around the centre.

Conditions of Play / Fair Play Policy

- All players **MUST** check in to golf reception prior to playing to enable track and trace recording. All tee times usage will be stringently monitored, please **DO NOT** book any tee times that you are not certain of using. All No Shows and Cancellations will be recorded. If you do have to cancel please, try to give as much notice as possible. **Members in breach of these conditions may have their online booking rights suspended.**
- The management committee have suggested that due to the unprecedented demand that we are expecting that Gold Members playing at Weekends to play either on Saturday or Sunday and please do not book times on both days.
- We do not feel it appropriate to issue restrictions on tee booking to our members as other clubs are, but feel that we should call for members to police this their selves and limit their usage appropriately to allow as many members as possible the opportunity to play.

In the meantime, we hope that you and your families are keeping safe and well and we look forward to welcoming you back very shortly.

Please do not hesitate to contact us if you have any concerns or queries about your membership or account status, enquiries@bromsgrovegolfcentre.com. or mark@bromsgrovegolfcentre.com

Yours sincerely,

BGC