

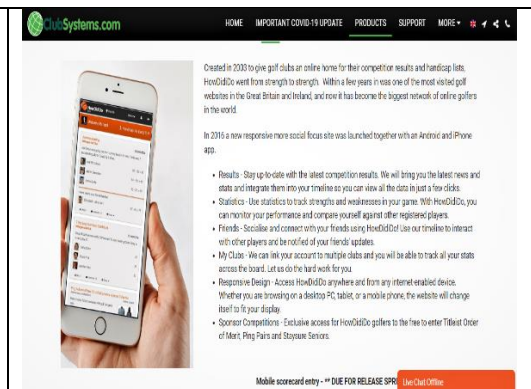
The core of BGC is our business; but we are made ever mindful at this surreal and unprecedented time, that it becomes secondary to the safety, security and wellbeing of our Staff, Member's, and Customers.

We believe that we are currently doing everything possible to act conscientiously to ensure that our facility is made ready and the team are perfectly prepared and capable of helping us ensure that everyone can PlaySafe and StaySafe.

We are assured in the knowledge that there are enormous benefits to the health and wellbeing for our fellow golfers in allowing them to partake in their sport in a controlled, managed, and safe environment. It is undoubtably our task to ensure that we continue to provide a well managed environment for the enjoyment and inclusion of all.

This basic guide details the main procedures we have introduced, it has been prepared by our team and tries to cover most aspects; however, the current situation is extremely fluid, and we anticipate making regular addendums. Outlined in this document are robust, monitored measures Bromsgrove Golf Centre has introduced and illustrates that the facility is ready to safeguard our staff and customers during the continuing Coronavirus pandemic.

We have mapped the safe passage through the facility from booking, to arrival to leaving, for all players and we have tried to plan and gauge this out step by step in a very basic guide, whilst trying to allow for all and any contingencies.



Course Access:

To access the course, a player must.

Be an **Active** member, or a guest of an Active member (guest having paid the appropriate fee.)

Not have been out of the country for over 14 days.

Not be in self-isolation.

Not be displaying COVID-19 symptoms

Must have a pre-reserved tee time / Players cannot turn up on spec and they are not allowed to alter the makeup of games on the course for any reason.



Reception and Arrival Policy

Booking a tee time in advance is compulsory – via website, app, or phone 01527 575886

We require all players to provide us with a current phone number and email address to enable robust contact tracing.

All golfers will be made aware of our measures prior to their visit by being directed to our website and appropriate signage.

Golfers should travel to the club alone, or with a member of the same household

Ample car parking spaces are available here at BGC to ensure social distancing, please try to park appropriately

Arrival at the course no more than 15 minutes prior to your reserved tee time.

Face coverings are required in golf reception and the shop at BGC

Observe social distancing always and resist the temptation to socialise pre and post round.

Locker rooms will be closed. Arrange golf attire and change footwear in the car park.

Report straight to Golf Reception upon arrival and take direction from that point.

Card payments only, no cash accepted at the till. (No floats are provided)

Scorecards only available for download from the club's website

Check in on 1st tee and take direction from the starter if on duty.

Clubhouse Facilities

Clubhouse access is limited to the Golf Reception, Range, and toilets

Toilets will have open entrance doors and are cleaned regularly

Locker rooms remain locked.

Edwards Bar and restaurant is open daily.

10.00 am until 8.00 pm Monday to Friday (Last Food Served at 6.00 pm)

9.00 am until 8.00 pm Saturday (Last Food Served at 6.00 pm, BBQ from 1.00 pm)

9.00 am until 6.00 pm Sunday (Last Food Served at 4.00 pm BBQ from 1.00pm)

Buggies are available for hire; single person use only (Discounted) Members from the same household are permitted to share.

Players to arrive in golf attire and change shoes at their car.

Food and beverage items are currently available from our reduced Summer menu.

First Tee

Groups can now be an eclectic mix of 1,2,3 and fourballs Start times have been adjusted to our normal times.

Please be courteous to other players, especially with regards to Pace of Play

Putting green is currently is open with modified holes.

Arrive at the 1st tee no more than 5 minutes prior to the reserved tee time and Socially Distance along the path paying attention to the markers provided.

A member of the BGC team will patrol the car park, first tee and practice green at regular intervals to ensure player adherence to our protocols and help avoid social gatherings.

Social spacing signage identifies direction to the 1st tee

Any player(s) not following directions will be asked to leave the course/ premises.

Members who do not check in will have booking rights suspended.

Tee off times must be strictly observed to ensure consistent flow of play

Divot bags have been removed from the board.

On Course

Social distancing must be observed throughout, particularly on pinch points around tees and greens.

Social spacing signage identifies waiting areas on tee box approaches

Rubbish bins and divot bin lids have all been removed

Ball washers and warning bells have been decommissioned.

Bunker rakes have been removed and some bunkers marked as GUR and Decommissioned. Placing is allowed in all bunkers in play.

Flagsticks to remain in the hole and **must not be touched**, use the new appliances to remove the ball from the hole by using your putter to lift. Please do not touch the flag poles.



New hole appliances.

Do not change the format of your group under any circumstance.

Equipment, food, and drink must not be exchanged between players

Players must not pick up another player's equipment or golf ball

Players must refrain from handshakes and high fives.

All golfers must walk in from the course prior to the Main Gates being locked at 10.00 pm

Range @BGC

The range at BGC is now open daily from 9.00 am until 8.00 pm (6.00 pm on Sunday)

Baskets should be returned to reception after use for sanitising.

Club loan/ hire has been withdrawn.

PGA Coaching @BGC

The academy has returned to work for individual and group coaching.

Initially this will be for limited times to allow for social distancing and sanitising of equipment.

Social distancing and Safe Golf practices have been introduced.

Academy Course and Footgolf@BGC

The Academy course and Footgolf is now open. Golf until 12.30 pm Footgolf after 12.30 pm

Golf Shop Policy.

Midland Golf Bromsgrove has now re-opened with late nights on Tuesdays and Thursdays. Face coverings Must be worn in store.

After Play

Edwards Bar and Restaurant is open with a new Summer Menu and BBQ from 1.00pm on Weekends.

Lockers and Locker Rooms cannot be accessed to store belongings

Hands may be washed and sanitised in the toilets.

A staff member will be available onsite until the gates are locked at 10.00 pm

Please ensure clubs and equipment are cleaned thoroughly after use if necessary.

We anticipate that Players may eventually be requested to log their round in a PHE app

Players must call or email the golf club with any post-round health issues or COVID-19 related queries, at the earliest possible opportunity

Our procedures, policies and protocols are under constant review, we try to update them regularly as we receive information from Public Health England and our National Governing Bodies. Please check out our website and the new Club VI app for real time updates.